



ARC 3

Open Ear True Wireless Headphone

User Manual

Cleer ARC 3 Earbuds Model: GS1399E Charging case Model: GS1399C EST NO: 102353-CHN-1

OWN THE MOMENT

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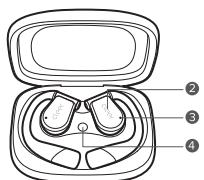
@CleerSound @CleerAudio

v6

Overview | Présentation | Descripción general



- ① Touch screen
- ② Touch control area
- ③ LED indicators
- ④ Multi Function Button



- ① Écran tactile
- ② Zone de commande tactile
- ③ Témoins
- ④ Bouton multifonction

First-use | Première utilisation | Primer uso

For the first-use, tap and hold the Multi Function Button 2 seconds to power on.
* When unboxing for the first time, please remove the protective film.

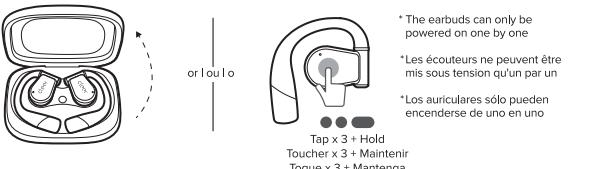
Pour la première utilisation, appuyez pendant 2 secondes sur le bouton multifonction pour l'allumer.
* Retirez le film protecteur lors du premier déballage.

Para utilizarlo por primera vez, mantenga pulsado el Botón multifuncional durante 2s para encenderlo.
* Al desempaquetarlo por primera vez, retire la película protectora.



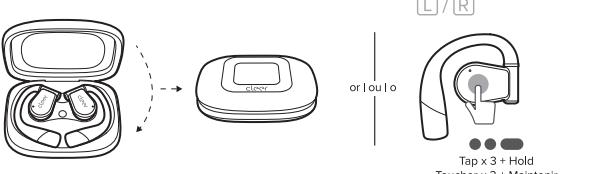
Correct fitting position
Position d'adaptation correcte
Posición de instalación correcta

Power on | Allumage | Encender



* The earbuds can only be powered on one by one.
* Les écouteurs ne peuvent être mis sous tension qu'un par un.
* Los auriculares sólo pueden encenderse de uno en uno.

Power off | Éteindre | Apagar



* The earbuds can only be powered on one by one.
* Les écouteurs ne peuvent être mis sous tension qu'un par un.
* Los auriculares sólo pueden encenderse de uno en uno.

Bluetooth pairing | Appairage Bluetooth | Emparejamiento Bluetooth



Put both earbuds back to the charging case, close the case, slide to the left or right on the touch screen to the pairing page, select "Pairing Mode", and then take out the earbuds. After that, the earbuds will enter Bluetooth Pairing Mode, and can be searched by other devices.

Remettez les deux écouteurs dans le boîtier chargeur, fermez le boîtier, balayez vers la gauche ou la droite sur l'écran tactile jusqu'à la page de l'appairage, sélectionnez « Appairage », puis retirez les écouteurs. Les écouteurs passeront ensuite à l'appairage Bluetooth et peuvent être détectés par d'autres appareils.

Vuelva a colocar los dos auriculares en el estuche de carga, cierre el estuche, deslice hacia la izquierda o la derecha en la pantalla táctil hasta la página de emparejamiento. Seleccione "Modo de emparejamiento" y luego retire los auriculares. Después, los auriculares entrarán en el modo de emparejamiento Bluetooth y podrán buscarse otros dispositivos.

Voice control

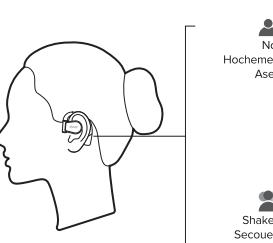
* Default to be closed, activated in the Cleer+ App.

When using the earbuds, simply say the following statements to control the earbuds.

- Previous song/Next song
- Play music/Pause music
- Volume up/Volume down
- Pick up/Reject call

Head motion control (Call) | Commandes par mouvements de la tête (Appel) | Control de movimiento de la cabeza (Llamada)

* Default to be closed, activated in the Cleer+ App. | Cette fonction est désactivée par défaut. Activez-la dans l'application Cleer+. | Esta función está desactivada por defecto. Actívuela en Cleer+ App.



Call: Pick up
Appel: Décrocher
Llamada: Contestar

Call: Hang up/Reject
Appel: Raccrocher/Rejeter
Llamada: Colgar/ Rechazar

Earbuds control (Playback and call) | Commandes des écouteurs (Lecture et appel) | Control de auriculares (Reproducción y llamada)

* You can customize the touch on Cleer+ App by yourself. | Vous pouvez personnaliser vous-même les touches de l'application Cleer+. | Puede personalizar el toque en Cleer+ App por si mismo.

	Tap x 1 Toucher x 1 Toque x 1	Music: Play/Pause Musique: Lecture/Pause Música: Reproducir/ Pausar
	Tap x 2 Toucher x 2 Toque x 2	Music: Next track Musique: Piste suivante Música: Siguiente pista
	Tap x 3 Toucher x 3 Toque x 3	Music: Previous track Musique: Piste précédente Música: Pista anterior

Earbuds control (Volume) | Commandes des écouteurs (Volume) | Control de auriculares (Volumen)

* This function is not available when using a single earbud. | Cette fonction n'est pas disponible lors de l'utilisation d'un seul écouteur. | Esta función no está disponible al utilizar un solo auricular.

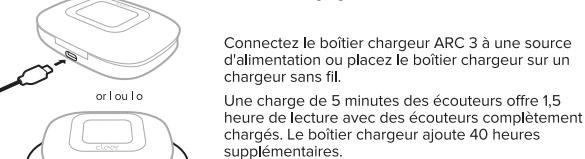
	Right earbud Écouteur droit Auricular derecho	Volume up continuously Tap x 2 + Hold Toucher x 2 + Maintenir Toque x 2 + Mantenga
	Left earbud Écouteur gauche Auricular izquierdo	Volume down continuously Tap x 2 + Hold Toucher x 2 + Maintenir Toque x 2 + Mantenga

LED behavior | Comportement des témoins | Funcionamiento de LED

	oooooo	Not connected to any device Pas de connexion à un appareil No conectado a ningún dispositivo
	○ ○ ○	Connected to a device Connecté à un appareil Conectado a un dispositivo
	○●○●○●	Pairing Appairage Modo de emparejamiento
	● ● ● ●	Battery below 10% Batterie inférieure à 10% Batería por debajo del 10%
	—	Charging Charge Cargando
	LED OFF TÉMOIN ÉTEINT LED APAGADO	Fully charged Charge complète Completamente cargada

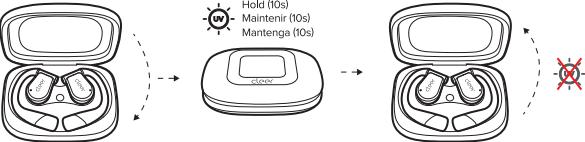
Charging | Charge | Cargando

Connect ARC 3 charging case to a power source or place the charging case on wireless charging pad. A fully charged unit will give you 10 hours of total playtime in the earbuds and an additional 40 hours with the charging case.



Connectez le boîtier chargeur ARC 3 à une source d'alimentation ou placez le boîtier chargeur sur un chargeur sans fil.
Une charge de 5 minutes des écouteurs offre 1,5 heure de lecture avec des écouteurs complètement chargés. Le boîtier chargeur ajoute 40 heures supplémentaires.
Conecte el estuche de carga ARC 3 a una fuente de alimentación o colóquelo en una plataforma de carga inalámbrica.
Una carga de 5 minutos de los auriculares ofrecerá 1,5 horas de tiempo de reproducción con los auriculares totalmente cargados. Con 40 horas adicionales con el estuche de carga.

Sterilization with UV-C light | Stérilisation aux UV-C | Esterilización con luz UV-C



* The data comes from authorized third-party testing institutions. All the data is obtained at the laboratory and is for reference only. The sterilization can effectively kill 99.9% or more harmful bacteria such as Staphylococcus aureus, Escherichia coli, Candida albicans, Salmonella, Klebsiella pneumoniae and Pseudomonas aeruginosa at the corresponding area on the earbuds.

* Les données proviennent d'institutions de test tierces autorisées. Toutes les données sont obtenues en laboratoire et sont fournies à titre indicatif. La stérilisation peut tuer efficacement 99,9% ou plus de bactéries nocives telles que Staphylococcus aureus, Escherichia coli, Candida albicans, Salmonella, Klebsiella pneumoniae et Pseudomonas aeruginosa à l'endroit correspondant sur les écouteurs.

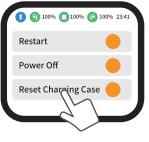
* Los datos proceden de instituciones de ensayo autorizadas de terceros. Todos los datos se obtienen en el laboratorio y son sólo de referencia. La esterilización puede eliminar eficazmente el 99,9% o más de bacterias nocivas como Staphylococcus aureus, Escherichia coli, Candida albicans, Salmonella, Klebsiella pneumoniae y Pseudomonas aeruginosa en la zona correspondiente de los auriculares.

Restore factory setting | Restauration des réglages d'usine | Restaurar la configuración de fábrica

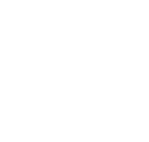
Restore factory setting
Using Cleer+ App, click [] + [More Settings] + [Factory Reset] successively, to complete the operation.



Using charging case, put both earbuds into charging case, slide to the left or right on the operation interface to click [Auxiliary] + [Reset Earbud] to complete the operation.



Restore factory settings for charging case
Put both earbuds back into the charging case, close the charging case, slide to left or right on the operation interface to find [Reset Charging Case], and tap Restore Factory Settings to complete operation.



Restauration des réglages d'usine
Dans l'application Cleer+, appuyez successivement sur [] + [Gestion de fonctions] + [Rétablissement paramètres usine] pour achever l'opération.



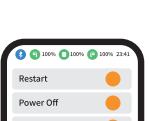
Avec le boîtier chargeur, placez les deux écouteurs dans le boîtier chargeur, balayez vers la gauche ou la droite dans l'interface de fonctionnement pour appuyer sur [Auxiliaire] [Réinitialiser les écouteurs] afin de terminer l'opération.



Restauration des paramètres d'usine du boîtier chargeur
Remettez les deux écouteurs dans le boîtier chargeur, fermez le boîtier chargeur, balayez vers la gauche ou la droite dans l'interface de fonctionnement pour trouver [Réinitialiser le boîtier chargeur] et appuyez sur Restaurer les paramètres d'usine pour achever l'opération.



Restaurar la configuración de fábrica
Con la aplicación Cleer+, haga clic en [] + [Gestión de Funciones] + [Restablecimiento de fábrica] de forma sucesiva para completar la operación.



Restaurar el estuche de carga a la configuración de fábrica
Vuelva a colocar ambos auriculares en el estuche de carga, ciérelo, deslice hacia la izquierda o la derecha en la interfaz de operación para encontrar [Reset Charging Case] y pulse Restaurar a la configuración de fábrica para completar la operación.

Earbuds sync mode | Appairage des écouteurs | Modo de emparejamiento de los auriculares

When an earbud is lost, put the replacement new earbud and the old earbud into the charging case, slide to the left or right on the operation interface to click [Auxiliary] + [Earbuds Sync] to complete pairing.

Lorsqu'un écouteur est perdu, placez le nouvel écouteur de remplacement et l'ancien écouteur dans le boîtier chargeur, balayez vers la gauche ou la droite sur l'interface de fonctionnement pour appuyer sur [Auxiliaire] + [Synchronisation des écouteurs] afin de complétez l'appairage.

Cuando se pierda un auricular, coloque el auricular nuevo de repuesto y el viejo en el estuche de carga, deslice hacia la izquierda o la derecha en la interfaz de operación y haga clic en [Auxiliary] + [Earbuds Sync] para completar el emparejamiento.

Specifications | Spécifications | Especificaciones

Driver: 16.2mm neodymium dynamic driver

Audio CODEC support: aptX™ Lossless, aptX™ Adaptive, LDAC, AAC, SBC

Frequency response range: 50-40kHz

Connections: USB-C cable for charging, Charging current 5V/2A

UVC: UVC 270±10nm

Battery charging (earbuds): A 5-minute charge will give 1.5 hour of playtime; less than 2.5 hours for a full charge (when charging via USB-C cable).

Charging case is fully charged by wireless charging in 4 hours

Playback time: Up to 10 hours*, in total 50 hours with charging case

Support: Bluetooth 5.4, A2DP v1.3.2, AVRCP v1.6.2, HFP v1.9

Weight: 12g (per earbud), 130g (earbuds and case)

* Data comes from Cleer Lab. The playtime is tested by AAC-encoded audio at 50% volume on Apple mobile device. Specific battery life will vary depending on the volume, connected device and usage habits. Please refer to your mobile device when you use them.

Haut-parleur: haut-parleur dynamique en néodyme de 16,2 mm

Prise en charge de CODEC audio: aptX™ Lossless, aptX™ Adaptive, LDAC, AAC, SBC

Réponse en fréquence: 50-40kHz

Connexions: câble USB-C pour la charge, courant de charge 5V/2A

UVC: UVC 270±10nm

Charge de la batterie (écoutantes) : Charge de la batterie (écoutantes) : Une charge de 5 minutes donne une autonomie de 1,5 heure, une charge complète dure moins de 2,5 heures (lors d'une charge via un câble USB-C). Le boîtier chargeur est complètement chargé par charge sans fil en 4 heures jusqu'à 10 heures*, au total 50 heures avec le boîtier chargeur.

Autonomie de lecture: Bluetooth 5.4, A2DP v1.3.2, AVRCP v1.6.2, HFP v1.9

Poids: 12g (par écouteur), 130g (les deux écouteurs et le boîtier)

* Les données proviennent de Cleer Lab. L'autonomie est testée avec un son encodé AAC à 50 % du volume sur un appareil mobile Apple. L'autonomie de la batterie varie en fonction du volume, de l'appareil connecté et des habitudes d'utilisation. Veuillez vous référer à votre appareil mobile lorsque vous les utilisez.

Transductor : transductor dinámico de neodimio de 16,2mm

Compatibilidad con códices de audio: aptX™ Lossless, aptX™ Adaptive, LDAC, AAC, SBC

Rango de respuesta en frecuencia: 50-40kHz

Conexiones: Cable USB-C para carga, Corriente de carga 5V/2A

UVC: UVC 270±10nm

Carga de la batería (auriculares): una carga de 5 minutos ofrecerá 1,5 horas de reproducción; menos de 2,5 horas para una carga completa (cuando se carga con un cable USB-C). El estuche de carga se carga por completo mediante carga inalámbrica en 4 horas

Tiempo de reproducción: Hasta 10 horas*, en total 50 horas con estuche de carga

Soporte: Bluetooth 5.4, A2DP v1.3.2, AVRCP v1.6.2, HFP v1.9

Peso: 12g (por auricular), 130g (ambos auriculares y estuche)

* Los datos proceden de Cleer Lab. El tiempo de reproducción se comprueba con audio codificado en AAC al 50% de volumen en un dispositivo móvil Apple. La duración específica de la batería variará en función del volumen, el dispositivo conectado y los hábitos de uso. Por favor, consulte su dispositivo móvil cuando lo utilice.

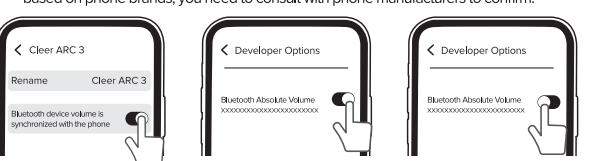
Tips

1. How to set up your iPhone to answer calls with Bluetooth earbuds:[Settings] + [Accessibility Functions] + [Touch] + [Call Audio Routing] + [Bluetooth Headsets]

2. Volume sync setting

a. iPhone and earbuds volume are automatically synchronized, namely, the volume displayed on iPhone is the volume of the whole system of the earbuds.

b. Android phones (not all) volume is not synchronized with earbuds volume, so users need to set up the volume synchronization on their Android phones. Ways of setting are different based on phone brands, you need to consult with phone manufacturers to confirm.



Quick troubleshooting

1. Earbuds don't charge in the charging case: first make sure the charging case is charged.

Then check the charging contacts of the earbuds and the charging case respectively, and use soft cloth to clean up the dirt on the contacts and then try again.

2. Touch screen of charging case does not respond: open the charging case, tap and hold the Multi Function Button for 8 seconds and the charging case will be reset.

3. Earbuds are hot when charging: when charging earbuds in charging case, especially the earbuds with 0% battery level, it is normal to be slightly hot for the earbuds during fast charging. After taking the earbuds out of the charging case, the temperature of earbuds will return to normal. But when the earbuds become extremely hot, take them out of the charging case immediately and contact the after-sales service for further processing.

Maintenance

1. If the earbuds are exposed to dust, sweat, ink, oil, pollen, or chemicals (such as soap, hand sanitizer, shampoo, shower gel, laundry detergent, detergent, cosmetics, anti-UV products, antibacterial spray, high-concentration alcohol, insecticide, and mosquito repellent) and other substances that may cause damage to the earbuds, please wet a piece of cloth with less water and wipe the earbuds. Then, wipe them with a piece of dry, hairless soft cloth and dry them in the air.

2. Do not use any chemicals or organic solvents (such as soapy water, hand sanitizer or other acid-base solvents) to clean the earbuds, or the residual may cause skin irritation.

3. Please regularly use a soft, hairless cloth to wipe the earbuds. Do not use paper towels or cloth containing wood fibers. Do not use dirty or abrasive cloth.

4. When you put the earbuds back into the charging case for charging, please make sure that the earbuds are dry and clean.

5. When charging of the earbuds fails, please check whether the charging contact point of the charging case and earbuds are dirty. If yes, please wipe them clean with a piece of cloth or cotton, then try again.

Warranty

Cleer Limited Warranty

Cleer Limited warrants this product against defects in material or workmanship for (I) year as set forth below when purchased directly from Cleer Limited or a Cleer Limited authorized retailer. Pursuant to this Limited Warranty, Cleer Limited will, at its option, repair or replace the product using new or refurbished parts or (II) replace the product with a new or refurbished product. For purposes of this Limited Warranty, "refurbished" means a product or part that has been returned to its original specifications. In the event of a defect, these are your exclusive remedies.

Labor: For a period of (I) year from the original date of purchase of the product ("Labor Warranty"), Cleer Limited will, at its option, repair or replace with new or refurbished product, product determined to be defective. If Cleer Limited elects to replace the product after this Labor Warranty has expired but while the parts warranty is still in effect, it will do so for the applicable labor charge.

Parts: For a period of (I) year from the original date of purchase of the product ("Parts Warranty"), Cleer Limited will supply new or refurbished replacement parts in exchange for parts determined to be defective.

This Limited Warranty covers only the hardware components packaged with the Product. It does not cover technical assistance for hardware or software usage and it does not cover any software products whether or not contained in the Product; any such software is provided "AS IS" unless expressly provided for in any enclosed software Limited Warranty. Please refer to the End User License Agreements included with the Product for your rights and obligations with respect to the software.

Instructions: To obtain warranty service, you must deliver the Product, freight prepaid, in either its original packaging or packaging affording an equal degree of protection to the original Cleer Limited retailer (point of purchase) or Cleer Limited Customer Service. It is your responsibility to backup any data, software or other materials you may have stored or preserved on your unit. It is unlikely that such data, software or other materials will be lost or reformatted during service and Cleer Limited will not be responsible for any such damage or loss. A dated purchase receipt from Cleer Limited or a Cleer Limited retailer is required. For specific instructions on how to obtain warranty service for your product, Visit the Cleer Limited website: www.cleeraudio.com

Following warranty service your original Product or a replacement Product will be returned to you as your Product was configured when originally purchased.

Repair / Replacement Warranty: This Limited Warranty shall apply to any repair, replacement part or replacement product for the remainder of the original Limited Warranty period or for (90) days, whichever is longer. Any parts or product replaced under this Limited Warranty will become property of Cleer Limited.

This Limited Warranty shall not apply to: (a) consumable parts, such as batteries that are designed to diminish over time, unless failure has occurred due to a defect in materials or workmanship; (b) cosmetic damage, including but not limited to scratches, dents and broken plastic on ports; (c) defects caused by normal wear and tear or otherwise due to the normal aging of the device; (d) damage caused by accident, negligence, abuse, misuse, fire, earthquakes, acts of God or damage resulting from liquid outside of the approved levels; (e) damage caused by operating the device outside Cleer Limited published guidelines; (f) damage caused by service performed by anyone who is not a representative of Cleer Limited or a Cleer Limited authorized service provider; (g) Products whose seals are tampered; (h) Products whose serial numbers have been removed or defaced from such Product; (i) modifications, alterations or repairs to the Product made by a party other than Cleer Limited or a party authorized by Cleer Limited; (j) any failure by End User or a third party to comply with environmental and storage requirements for the Product as specified by Cleer Limited, including, without limitation, temperature or humidity ranges; or (k) use of the Product in combination with any third-party devices or products that have not been provided or recommended by Cleer Limited.

LIMITATION ON DAMAGES: CLEER LIMITED SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT.

DURATION OF IMPLIED WARRANTIES: EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED TO THE DURATION OF THIS WARRANTY.

DISCLAIMER: THE LIMITED WARRANTY SET FORTH HEREIN IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES OR CONDITIONS RELATING TO THE PRODUCT, WHETHER EXPRESS OR IMPLIED, AND CLEER LIMITED EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES AND CONDITIONS WHETHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, FITNESS FOR A PARTICULAR PURPOSE, AND ANY WARRANTIES ARISING OUT OF COURSE OF DEALING OR USAGE OF TRADE AND AGAINST HIDDEN DEFECTS, TO THE FULLEST EXTENT PERMITTED BY LAW. CLEER LIMITED DOES NOT WARRANT THAT THE PRODUCT WILL MEET CUSTOMER'S REQUIREMENTS OR THAT USE OF THE PRODUCT WILL BE UNINTERRUPTED OR ERROR FREE. NO ADVICE OR INFORMATION, WHETHER ORAL OR WRITTEN, OBTAINED FROM CLEER LIMITED OR ELSEWHERE WILL CREATE ANY WARRANTY NOT EXPRESSLY STATED IN THIS WARRANTY.

Notice

Recycling

Your product is designed and manufactured with high quality materials and components, which can be recycled and reused. When you see the crossed out wheel bin symbol attached to a product, it means the product is covered by the European Directive 2002/96 EC.

Never dispose of your product with other household waste. Please inform yourself about the local rules on the separate collection of electrical and electronic products. The correct disposal of your old product helps prevent potentially negative consequences on the environment and human health. Your product contains batteries covered by the European Directive 2006/66/EC, which cannot be disposed of with normal household waste.

The device complies with RF specifications when the device used at 0mm from your body. Hereby, Cleer Limited Declares that the product complies with essential requirements and other relevant provisions of Directive 2014/53/EU.

Compliance with FCC rules

1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
 - (1) This device may not cause harmful interference.
 - (2) This device must accept any interference received, including interference that may cause undesired operation.
2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Radiation Exposure Statement:

This equipment complies with FCC radiation exposure requirement.

The device can be used in portable exposure condition without RF restriction. This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device."

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil n'emet pas de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement."

L'appareil a été évalué pour répondre aux exigences générales d'exposition aux RF. L'appareil peut être utilisé sans restriction dans des conditions d'exposition portables.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

Register your product and get support at www.cleeraudio.com

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