cleer

FLOW II

WIRELESS HYBRID NOISE CANCELING HEADPHONE

ENGLISH

Quick Start Guide | User Manual | Warranty Card

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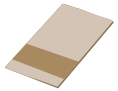
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FLOW II
INTRODUCTION

Box contents



FLOW II Wireless hybrid noise canceling headphone



Quick start guide / User manual / Warranty card
(This booklet)



Carrying case



Charging cable USB-C to USB-A

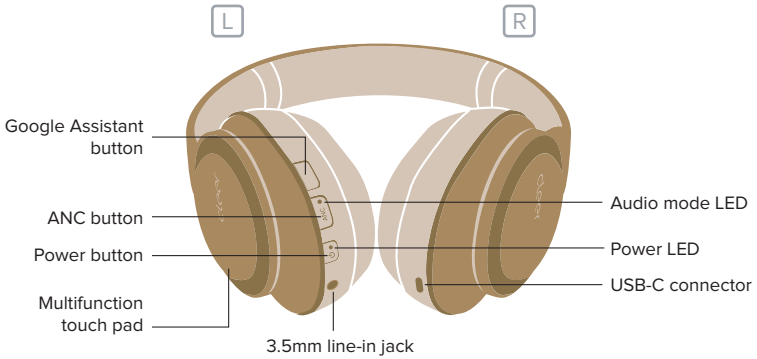


Audio cable 3.5mm to 3.5mm

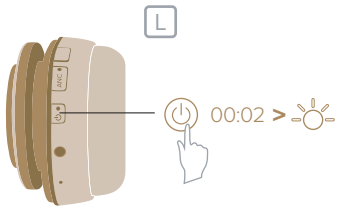


In-flight adapter

Overview



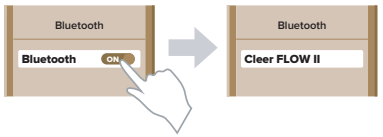
FLOW II
QUICK START GUIDE



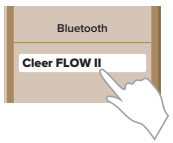
1. Press the power button for 2 seconds to turn on your FLOW II

* FLOW II will go into pairing mode automatically when powered ON for the first time (if you need to manually go into pairing mode, please follow the steps on page 4)

** FLOW II will automatically connect to the last connected device if it is in range and available for pairing



2. Find “Cleer FLOW II” on the Bluetooth device list

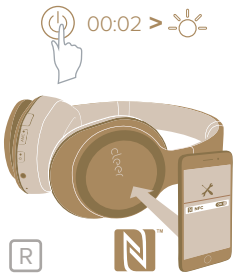


3. Choose “Cleer FLOW II” to connect



4. Enjoy your FLOW II

1. Bluetooth pairing

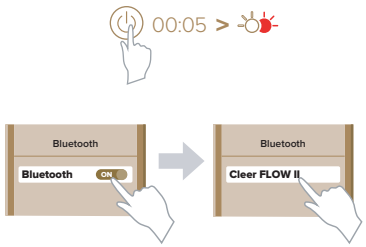


NFC

1. FLOW II is OFF. Press the power button for 2 seconds to turn on your FLOW II
2. Turn on NFC on your device and place it near the right ear cup
3. FLOW II is now paired

**For NFC enabled devices only*

Or

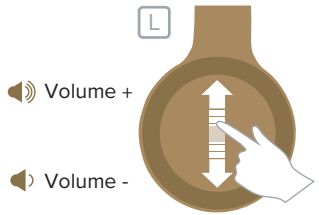


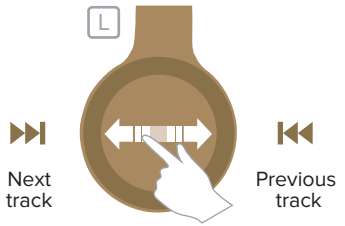
Pairing Mode

1. FLOW II is OFF. Press the power button until the LED blinks white and red
2. Select “Cleer FLOW II” on the Bluetooth device list
3. FLOW II is now paired

FLOW II
USER MANUAL

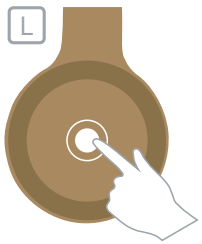
2. Bluetooth music control





Press twice x2 ●● Play/Pause

3. Bluetooth call control



Press twice x2 ●●

- Cancel the call (outgoing call)
- Answer the call (incoming call)
- Hang up the call (call is active)
- On-hold for 1st call and answer 2nd call (2nd incoming call ringing)
- Hang up the current active call and switch to another call (both 1st call and 2nd call are active)

Press and hold ▬

- Reject the call
- Reject the 2nd incoming call (for 2nd incoming call ringing)
- Switch between 1st call and 2nd call (both 1st call and 2nd call are active)

**Touch control are only active when FLOW II is powered ON*

***Calls can be answered by pressing the left ear cup as shown when powered ON. If wired for passive listening and powered OFF, calls have to be answered on the phone, but communication can be done via FLOW II*

4. Noise Cancellation Mode and Ambient Mode



ANC button

Press once x1 ● Toggle between Noise Cancellation Mode and Ambient Mode

Noise Cancellation Mode: Our hybrid noise canceling technology and optimized passive isolation can suppress (~30dB) wide-band ambient noise

Ambient Mode: Allows you to hear sounds around you even while wearing your FLOW II

*FLOW II is set to Noise Cancellation Mode when powered ON

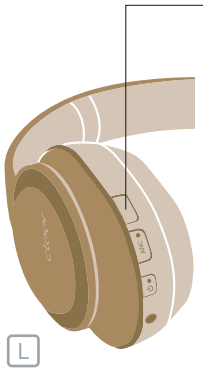
5. Conversation Mode



FLOW II will lower the volume and go into Ambient Mode while you place your hand on the left ear cup - for quick conversations with flight attendants or people around you

FLOW II
USER MANUAL

6. Google Assistant



Google Assistant button

Press once x1 ● Fetch the Google assistant

Press twice x2 ●● Stop the Google assistant from making announcements

Press and hold ▬ Speak to the Google assistant

* You can play back music or look for information by talking to FLOW II to operate a smartphone or tablet (Android TM 5.0+/iOS 9.3 or higher) equipped with the Google Assistant app.

** When using an iOS smartphone or tablet, install the Google Assistant app in advance.

*** Connect the smartphone or tablet to the Internet. FLOW II cannot connect to the Internet directly.

7. Charging

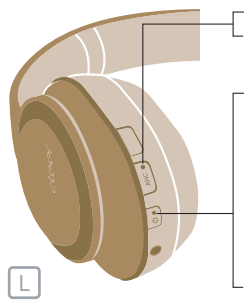


Connect FLOW II to a power source with the provided USB-C cable

A 10-minute charge will give 2 hours of playtime. FLOW II can be fully charged in 2 hours.

FLOW II
USER MANUAL

8. LED Behavior



Noise cancellation on
Ambient on

Power on
Power off
Power on but not connected with any device
Power on connected with device
Pairing mode
Battery low when not connected with any device
Battery low when connected with device
Charging (battery level 0-49%)
Charging (battery level 50-99%)
LED OFF
Battery fully charged

9. Specifications

Driver:	40mm Ironless™ Driver
Audio CODEC support:	SBC, AAC, aptX, aptX HD, LDAC
Frequency response range:	20-40KHz (Line in) /20- 20KHz (Bluetooth)
Connections:	USB-C to USB-A cable for charging; 3.5mm to 3.5mm cable for audio
Support:	BT 4.2, SPP v1.0, HFP v1.6, A2DP v1.3.1, AVRCP v1.6
Charging:	A 10-minute charge will give 2 hours of playtime. FLOW II can be fully charged in 2 hours
Bluetooth transmission frequency range:	2.402-2.480GHz
Bluetooth transmission power:	<4dBm
Battery:	Rechargeable lithium ion rectangle cell (3.7V)
Playback time (BT+ANC):	Up to 20 hours
Voice service:	Google Assistant
Weight:	327g

FLOW II
WARRANTY

Cleer Limited Warranty

Cleer Limited warrants this product against defects in material or workmanship for (1) year as set forth below when purchased directly from Cleer Limited or a Cleer Limited retailer. Pursuant to this Limited Warranty, Cleer Limited will, at its option, (i) repair the product using new or refurbished parts or (ii) replace the product with a new or refurbished product. For purposes of this Limited Warranty, “refurbished” means a product or part that has been returned to its original specifications. In the event of a defect, these are your exclusive remedies.

Labor: For a period of (1) year from the original date of purchase of the product (“Labor Warranty”), Cleer Limited will, at its option, repair or replace with new or refurbished product, product determined to be defective. If Cleer Limited elects to replace the product after this Labor Warranty has expired but while the parts warranty is still in effect, it will do so for the applicable labor charge.

Parts: For a period of (1) year from the original date of purchase of the product (“Parts Warranty”), Cleer Limited will supply new or refurbished replacement parts in exchange for parts determined to be defective.

This Limited Warranty covers only the hardware components packaged with the Product. It does not cover technical assistance for hardware or software usage and it does not cover any software products whether or not contained in the Product; any such software is provided “AS IS” unless expressly provided for in any enclosed software Limited Warranty. Please refer to the End User License Agreements included with the Product for your rights and obligations with respect to the software.

Instructions: To obtain warranty service, you must deliver the Product, freight prepaid, in either its original packaging or packaging affording an equal degree of protection to the original Cleer Limited retailer (point of purchase) or Cleer Limited Customer Service. It is your responsibility to backup any data, software or other materials you may have stored or preserved on your unit. It is unlikely that such data, software or other materials will be lost or reformatted during service and Cleer Limited will not be responsible for any such damage or loss. A dated purchase receipt from Cleer Limited or a Cleer Limited retailer is required. For specific instructions on how to obtain warranty service for your product,

Visit the Cleer Limited website: www.cleeraudio.com

Following warranty service your original Product or a replacement Product will be returned to you as your Product was configured when originally purchased.

Repair / Replacement Warranty: This Limited Warranty shall apply to any repair, replacement part or replacement product for the remainder of the original Limited Warranty period or for (90) days, whichever is longer. Any parts or product replaced under this Limited Warranty will become property of Cleer Limited.

This Limited Warranty shall not apply to: (a) consumable parts, such as batteries that are designed to diminish over time, unless failure has occurred due to a defect in materials or workmanship; (b) cosmetic damage, including but not limited to scratches, dents and broken plastic on ports; (c) defects caused by normal wear and tear or otherwise due to the normal aging of the device; (d) damage caused by accident, negligence, abuse, misuse, fire, earthquakes, acts of God or damage resulting from liquid outside of the approved levels; (e) damage caused by operating the device outside Cleer Limited published guidelines; (f) damage caused by service performed by anyone who is not a representative of Cleer Limited or a Cleer Limited authorized service provider; (g) Products whose seals are tampered; (h) Products whose serial

FLOW II
WARRANTY

numbers have been removed or defaced from such Product; (i) modifications, alterations or repairs to the Product made by a party other than Cleer Limited or a party authorized by Cleer Limited; (j) any failure by End User or a third party to comply with environmental and storage requirements for the Product specified by Cleer Limited, including, without limitation, temperature or humidity ranges; or (k) use of the Product in combination with any third-party devices or products that have not been provided or recommended by Cleer Limited.

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FLOW II
NOTICE

Recycling



Your product is designed and manufactured with high quality materials and components, which can be recycled and reused. When you see the crossed out wheel bin symbol attached to a product, it means the product is covered by the European Directive 2002/96 EC:



Never dispose of your product with other household waste. Please inform yourself about the local rules on the separate collection of electrical and electronic products. The correct disposal of your old product helps prevent potentially negative consequences on the environment and human health. Your product contains batteries covered by the European Directive 2006/66/EC, which cannot be disposed of with normal household waste.

The device complies with RF specifications when the device used at 0mm from your body. Hereby, Cleer Limited. Declares that the product compliance with essential requirements and other relevant provisions of Directive 2014/53/EU.

Compliance with FCC rules

1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference.

(2) This device must accept any interference received, including interference that may cause undesired operation.

2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Radiation Exposure Statement:
This equipment complies with FCC radiation exposure requirement.
The device can be used in portable exposure condition without RF restriction.

FLOW II
NOTICE

Register your product and get support at **www.cleeraudio.com**

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OWN THE MOMENT

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